Appendix 1: 2023/24 Key Variances - Quarter 2

DIRECTORATE/DIVISION	VARIANCE TYPE	DESCRIPTION	Overspend/ (Underspend) Quarter 2 2023/24 £m
ADULT SOCIAL CARE	Overenand	Unavailability of Care Home Beds	2.554
Operations Team Operations Team	Overspend Overspend	Increase in placement cost primarily driven by increasing needs of existing service users.	1.978
Operations Team	Overspend	Savings Slippage	1.464
Operations Team Operations Team	Overspend Overspend	Full Year impact Progression to Adulthood Cases and NRPF Case from 2022/23 Increase in placement costs primarily driven by increasing needs of existing service users.	0.610 0.818
Operations Team	Overspend	Savings Slippage	0.602
Operations Team	Underspend	Underspend on mental health placements	(0.115)
Operations Team	Additional Income	Market Sustainability and Improvement Fund (MSIF) Workforce fund and North Central London Intergrted Care Board one-off discharge funding.	(3.000)
Total Adult Social Care CHIEF EXECUTIVE			4.911
No variances to report			0.000
Total Chief Executive			0.000
CHILDREN AND YOUNG PEOPLE Learning and Achievement	Overspend	Net forecast staffing pressures across the division	0.101
Learning and Achievement	Overspend	Structural shortfall in the budget for Cardfields and Schools HR and shortfall in traded income	0.223
Learning and Achievement	Overspend	Increased demand for SEND transport and personal transport budgets and impact of increased costs form new taxi contract	0.973
Learning and Achievement Learning and Achievement	Overspend Overspend	Structural shortfall in the budget following centralisation of Business Support Staffing and income pressures in Children's Centres	0.183
Learning and Achievement	Underspend	Reduced demand for universal free school meals	(0.075)
Safeguarding and Family Support	Overspend	Wrap around support cost pressures in relation to children in care (majority of this pressure is court ordered taxi transport to schools)	0.115
Safeguarding and Family Support Safeguarding and Family Support	Overspend Overspend	Demand pressure on personal budgets in the Disabled Children's Service Legal costs for care proceedings. Use of agency staff for backlog of cases	0.293 0.148
Safeguarding and Family Support	Overspend	Net forecast staffing pressures in Children's Social Care	0.047
Safeguarding and Family Support	Overspend	Forecast temporary accommodation pressure in the Leaving Care Service	0.250
Safeguarding and Family Support Safeguarding and Family Support	Overspend Overspend	Net underspend against the Children's Social Care placements budget after demographic growth Estimated SEND transport related cost pressure in relation looked after children in out of borough provision	(0.201) 0.110
Young Islington	Overspend	Net staffing pressures in Young Islington	0.022
Young Islington	Overspend	Cost pressure from bring youth provision at Platform back in-house	0.227 0.109
Young Islington Young Islington	Overspend Underspend	Estimated overspend against the budget for secure remand Underspend against the Youth Council budget	(0.029)
Young Islington	Underspend	Contract efficiencies and underspend against Isleddon contract	(0.182)
Health Commissioning Directorate	Overspend Overspend	Net staffing pressures and loss of ISCB funding in Health Commissioning Net staffing pressure	0.055 0.010
Total Children and Young People			2.480
COMMUNITY WEALTH BUILDING Corporate Landlord Services	Income	Commercial Income Chartfell	0.500
Corporate Landord Services Corporate Landlord Services	Overspend	Commercial Income Shortfall Future Work Saving Delivery	0.682
Inclusive Economy and Jobs	Overspend	Staffing cost pressure	0.073
Total Community Wealth Building Community Engagement and Wellbeing			1.255
Resident Experience	Unachieved Saving	Unmet savings due to proposed alignment of Resident Experience and Libraries management structures being abandoned	0.300
Resident Experience	Cost Pressure	Agency and Overtime costs to fund the clearing of the Backlog of Complaints, including Compensation payments due to fault of the Complaints Service.	0.278
Resident Experience	Cost Pressure	Cost of three temporary full time Customer Service agents to support the Council's Cost of Living Campaign	0.055
Resident Experience	Underspend	Staffing efficiencies across the service due to recruitment delays	(0.246)
Libraries	Cost Pressure	Unmet vacancy factor savings due to full establishment Staffing overspend due to secondment replacement being recruited to and the seconded staff member	0.189
Policy and Equalities	Cost Pressure	returning to substantive role	0.060
Policy and Equalities Cross-Department	Cost Pressure	Structural shortfall in relation to budgeted section 106 income and expected rental income	
	Lindaranand		0.090
Communications	Underspend Cost Pressure	Adhoc underspends due to recruitment delays Islington Life Magasine external printing	0.090 (0.113) 0.020
Communications Management	Cost Pressure Cost Pressure	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs	(0.113) 0.020 0.088
Communications Management Management	Cost Pressure	Adhoc underspends due to recruitment delays Islington Life Magasine external printing	(0.113) 0.020 0.088 0.020
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Communications Management Management Total Community Engagement and Wellbeing	Cost Pressure Cost Pressure	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend	(0.113) 0.020 0.088 0.020
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service	(0.113) 0.020 0.088 0.020 0.741 (0.012)
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151)
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146)
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146)
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146) (0.081) 9.094 0.265
Communications Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146) (0.081) 9.094
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146) (0.081) 9.094 0.265
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Communications Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change HOMES & NEIGHBOURHOODS Housing Needs Housing Needs	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Underspend Underspend Overspend Overspend Overspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement income as part of a new pilot contract arrangement. Temporary Accommodation: Nightly Booked/PSL Bad Debt/Arrears: Case numbers in TA are rising and due to the impact of cost of living, other priorities will conflict with TA rent, resulting in increased arrears.	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146) (0.081) 9.094 0.265 9.084
Communications Management Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change HOMES & NEIGHBOURHOODS Housing Needs Housing Needs Housing Needs Housing Needs Housing Needs	Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Underspend Overspend Overspend Overspend Overspend Overspend Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement income as part of a new pilot contract arrangement. Temporary Accommodation: Nightly Booked/PSL Bad Debt/Arrears: Case numbers in TA are rising and due to the impact of cost of living, other priorities will conflict with TA rent, resulting in increased arrears. Islington Lettings - Charges for voids and uncollected rent. Other Housing Needs	(0.113) 0.020 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146) (0.081) 9.094 0.265 9.084 (0.265) 0.368 0.081 (0.440)
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Communications Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change HOMES & NEIGHBOURHOODS Housing Needs Housing Needs Housing Needs Housing Needs CSSR Total H&N PUBLIC HEALTH Obesity & Physical Activity NHS Health Checks Smoking & Tobacco Public Health Total Public Health RESOURCES DIRECTORATE Law and Governance Law and Governance	Cost Pressure Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Overspend Overspend Overspend Overspend Overspend Underspend Underspend Underspend Underspend Underspend Underspend Underspend Underspend Underspend Overspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement income as part of a new pilot contract arrangement. Temporary Accommodation: Nightly Booked/PSL Bad Debt/Arrears: Case numbers in TA are rising and due to the impact of cost of living, other priorities will conflict with TA rent, resulting in increased arrears. Islington Lettings - Charges for voids and uncollected rent. Other Housing Needs Compliance, ASB, private sector housing, commercial services and community safety. Commissioning of 2 year pilot programme for Adult Weight Management Get Active Service. Increase in activity for GP Health Checks. Low activity numbers for stop smoking services, figures based on 2022/23 Underspend from remaining PH divisions.	(0.113) 0.020 0.088 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.151) (0.146) 0.265 9.084 (0.265) 0.368 0.081 (0.440) 0.340 0.083 0.089 0.057 (0.045) (0.100)
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Communications Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change HOMES & NEIGHBOURHOODS Housing Needs Housing Needs Housing Needs Housing Needs CSSR Total H&N PUBLIC HEALTH Obesity & Physical Activity NHS Health Checks Smoking & Tobacco Public Health Total Public Health RESOURCES DIRECTORATE Law and Governance Law and Governance Law and Governance Total Resources Provisions Other Other	Cost Pressure Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Overspend Overspend Overspend Overspend Overspend Overspend Underspend Overspend Overspend Underspend Underspend Underspend Underspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement income as part of a new pilot contract arrangement. Temporary Accommodation: Nightly Booked/PSL Bad Debt/Arrears: Case numbers in TA are rising and due to the impact of cost of living, other priorities will conflict with TA rent, resulting in increased arrears. Islington Lettings - Charges for voids and uncollected rent. Other Housing Needs Compliance, ASB, private sector housing, commercial services and community safety. Commissioning of 2 year pilot programme for Adult Weight Management Get Active Service. Increase in activity for GP Health Checks. Low activity numbers for stop smoking services, figures based on 2022/23 Underspend from remaining PH divisions. Staffling pressures in Business Support Delayed delivery of 'back office efficiency' saving Reduced payments for London Pension Fund Authority levy Reduced payments for Transport for London Concessionary Fares Unused Energy Provision	(0.113) (0.020) (0.020) (0.088) (0.020) (0.741) (0.012) (0.015) (0.151) (0.146) (0.081
Communications Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change HOMES & NEIGHBOURHOODS Housing Needs Housing Needs Housing Needs Housing Needs Housing Needs CSSR Total H&N PUBLIC HEALTH Obesity & Physical Activity NHS Health Checks Smoking & Tobacco Public Health Total Public Health RESOURCES DIRECTORATE Law and Governance Law and Governance Total Resources Directorates Total CORPORATE Levies Levies Provisions Other Total Corporate GROSS GENERAL FUND	Cost Pressure Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Underspend Overspend Overspend Underspend Overspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement income as part of a new pilot contract arrangement. Temporary Accommodation: Nightly Booked/PSL Bad Debt/Arrears: Case numbers in TA are rising and due to the impact of cost of living, other priorities will conflict with TA rent, resulting in increased arrears. Islington Lettings - Charges for voids and uncollected rent. Other Housing Needs Compliance, ASB, private sector housing, commercial services and community safety. Commissioning of 2 year pilot programme for Adult Weight Management Get Active Service. Increase in activity for GP Health Checks. Low activity numbers for stop smoking services, figures based on 2022/23 Underspend from remaining PH divisions. Staffing pressures in Business Support Delayed delivery of 'back office efficiency' saving Reduced payments for London Pension Fund Authority levy Reduced payments for Transport for London Concessionary Fares Unused Energy Provision Cross-cutting savings delivery	(0.113) 0.020 0.088 0.088 0.020 0.741 (0.012) 0.115 (0.151) (0.146) (0.081) 9.094 0.265 9.084 (0.265) 0.368 0.081 (0.440) 0.340 0.340 0.057 (0.045) (0.102) (0.000) 0.176 0.428 0.604 19.158 (0.646) (0.357) (1.835) 1.423 (0.014) (1.1429)
Communications Management Total Community Engagement and Wellbeing ENVIRONMENT & CLIMATE CHANGE Business Performance & Improvement Civic Services Directorate Fleet Greenspace & Leisure Parking Street Operational Services Total Environment & Climate Change HOMES & NEIGHBOURHOODS Housing Needs Housing Needs Housing Needs Housing Needs CSSR Total H&N PUBLIC HEALTH Obesity & Physical Activity NHS Health Checks Smoking & Tobacco Public Health Total Public Health RESOURCES DIRECTORATE Law and Governance Law and Governance Law and Governance Total Resources Provisions Other Other	Cost Pressure Cost Pressure Cost Pressure Cost Pressure Underspend Cost Pressure Underspend Underspend Underspend Underspend Underspend Overspend Overspend Underspend Overspend	Adhoc underspends due to recruitment delays Islington Life Magasine external printing Adhoc overspends across the service due to one-off costs Senior Management overspend Net underspend on employee costs due to vacancies offset by shortfall in naming & numbering income Additional staff costs within Registrars and additional storage costs within the Mortuary service Net underspend on employee costs due to part year vacancies Net additional recharge income for workshop services Higher levels of CPI rental income on the Leisure contract and parks event income offset by vacancy factor within grounds maintenance Net shortfall in Parking income streams and overspend on pay/non pay lines. Shortfall in income around rental / sale of containers and additional IT spend, offset by litter enforcement income as part of a new pilot contract arrangement. Temporary Accommodation: Nightly Booked/PSL Bad Debt/Arrears: Case numbers in TA are rising and due to the impact of cost of living, other priorities will conflict with TA rent, resulting in increased arrears. Islington Lettings - Charges for voids and uncollected rent. Other Housing Needs Compliance, ASB, private sector housing, commercial services and community safety. Commissioning of 2 year pilot programme for Adult Weight Management Get Active Service. Increase in activity for GP Health Checks. Low activity numbers for stop smoking services, figures based on 2022/23 Underspend from remaining PH divisions. Staffing pressures in Business Support Delayed delivery of 'back office efficiency' saving Reduced payments for London Pension Fund Authority levy Reduced payments for Transport for London Concessionary Fares Unused Energy Provision Cross-cutting savings delivery	(0.113) (0.020 (0.020 (0.020 (0.020 (0.020 (0.020 (0.020 (0.012) (0.015) (0.015) (0.015) (0.016) (0.081) (0.081) (0.081) (0.081) (0.081) (0.081) (0.081) (0.081) (0.081) (0.081) (0.081) (0.083 (0.083 (0.083 (0.083 (0.012) (0.000)

HOUSING REVENUE ACCOUNT DIRECTORATE/DIVISION	VARIANCE TYPE	DESCRIPTION	Overspend/ (Underspend) Quarter 2 2023/24 £m
HOUSING REVENUE ACCOUNT			
Housing Property Services	Overspend	Establishment of Damp, condensation and mould taskforce	2.363
Housing Property Services	Overspend	New burdens in relation to New Building Safety Regulations	1.620
Housing Property Services	Overspend	Rising number of Housing disrepair claims	3.687
Housing Property Services	Overspend	Increased use of Repairs and Maintenance sub-contractors	0.274
Finance	Income overachievement	Dwelling rents and tenant service charge income	-1.105
Finance	Overspend	Increased Leaseholder builling insurance premium	2.850
Finance	Additional Income	Increased Leaseholder service charges income recovery	-2.850
Total Housing Revenue Account			6.839